



Saratoga Springs

Secondary Water Metering

Frequently Asked Questions

1 Do I get to choose whether or not I have a secondary water meter installed at my residence?

No. The City of Saratoga Springs intends to install a secondary water meter at every residence in the city. In order to accurately measure individual secondary water usage in these areas, everyone's participation is important.

2 Will the meter installation cause interruptions to my secondary water service?

Yes. Secondary water interruption will occur during the meter installation. Installations will occur between 8 a.m. and 6 p.m. to avoid times when irrigation systems are at their highest use. Most installations should take less than a day or two. The contractor will notify you 48 to 72 hours prior to beginning installation so you can plan accordingly.

3 Will I have a personal shut off valve for my irrigation system?

Yes. A separate, personal shut off valve is an important part of your irrigation system and will be installed along with the meter. It is important for you to have the means to shut off water flow to your individual system.

4 Will the City begin charging based on usage once the meters are installed?

Yes. The City of Saratoga Springs plans on gathering data from the meters once they are installed so that a rate analysis can be prepared to assist the City in implementing an appropriate metered rate structure. The meter will also help measure the effectiveness of conservation efforts, help determine future water need projections and provide you with monthly usage statements.

5 Will the installation affect my culinary (inside water) system?

The installation will not affect your culinary water.



Saratoga Springs

Secondary Water Metering

Frequently Asked Questions Continued

6 Will the meter affect water pressure?

The City will continue to provide sufficient water pressure for irrigation needs to residents after the meters are installed.

7 Will the contractor restore the landscaping in the installation area?

Yes. The contractor will restore landscaping in the area affected by the installation. The contractor will likely restore the landscaping on a different day than the meter is installed.

8 How can I learn more about how to conserve water?

The Slow the Flow website is a great resource: <http://www.slowtheflow.org>. Slow the Flow also offers free water checks to community members that evaluate secondary water needs and provides recommendations. You can request a free water check: <http://www.slowtheflow.org/index.php/forms/free-water-check> or 877-728-3420.

9 Who can I contact if I have a question or concern?

You can contact Jennifer Fowler with the project team anytime @ 801-989-8308 or meter@secondarywater.com. You can also find updated project information on our website: www.saratogaspringscity.com/meters.